

BUILDING OUR LEGACY

At Sol Meliá we aim to contribute to the sustainable development of the communities in which we operate and the people that form part of them, creating a legacy that can be enjoyed by future generations. To achieve this:

1. We aim to incorporate the **values and principles** associated with sustainable development to our business processes and our relationship with all our stakeholders.
2. We aim to get closer to our stakeholders, to listen to them and get to know them better; and to achieve this we need to have an open and approachable attitude.
3. We trust that we may act as a **platform** for all of our stakeholders and we are prepared to be a proactive player, providing cooperation and support for the different social agents in the search for solutions.
4. We must work to achieve a **balance** between the needs of the current generation and those of future generations, a balance between economic, socio-cultural and environmental development and the preservation of destinations, and balance in the satisfaction of the demands of our different stakeholders.
5. We will identify the **environmental** impact of our operations, reducing it and helping preserve biological diversity in the destinations in which we operate. We will seek energy efficiency and the responsible use of resources.
6. We understand that our operations must contribute to reducing **social differences** and poverty through opportunities for mutual economic growth with local communities.
7. We must be sensitive to the social needs of our **employees** and share our commitment with them taking into account their concerns about solidarity.
8. We are committed to the conservation of the tangible and non tangible **cultural heritage** of the communities in which we operate. We will be fully involved in the local community, respecting and defending their heritage as if it were our own.
9. We aim to involve our **guests** in all of our environmental, cultural and social activities, taking particular care of our influence over the younger generations.
10. We expect our **suppliers** to adopt a policy of constant improvement in regard to the integration of sustainability criteria in their business processes, such as social justice, reducing their environmental impact and the economic development of destinations.

This is our **vision** of sustainable development. The sum of all of these commitments will allow our industry and our activity to generate opportunities and wealth for people and local communities, by listening to our stakeholders and having a closer relationship with them, by protecting the local environment and its natural resources, by adding value to reduce social differences in a globalised world, and conserving cultural diversity and cultural heritage.

Environmental or Sustainable Development Certificates

Brand	Hotel	Country	County	Certificate			
				Biosphere Hotel	Green Globe	ISO 14001	EMAS
Paradisus	Punta Cana	Dominican R	Punta Cana	x			
Paradisus	Palma Real	Dominican R	Punta Cana	x			
Paradisus	Riviera Cancu	Mexico	Quintana Roo		x		
Paradisus	Playa Concha	Costa Rica	Playa Conchal			x	
Meliá	Palas Atenea	Spain	Mallorca	x			
Meliá	Bali	Indonesia	Nusa Dua		x		
Meliá	Kuala Lumpur	Malasia	Kuala Lumpur		x		
Meliá	Benoa	Indonesia	Bali		x		
Meliá	Hanoi	Vietnam	Hanoi		x		
Meliá	Purosani	Indonesia	Java		x		
Meliá	Costa del Sol	Spain	Málaga			x	x
Meliá	Sitges	Spain	Barcelona			x	x
Meliá	Azul Ixtapa	Mexico	Ixtapa		x		
Meliá	Whitehouse	United Kingd	Londres	x			
Meliá	Lima	Peru	Lima	x			
Meliá	Mexico Refor	Mexico	Méjico D.F.	x			
Meliá	Caribe Tropic	Dominican R	Punta Cana	x			
Gran Meliá	Jakarta	Indonesia	Jakarta		x		
Gran Meliá	Palacio de Is	Spain	Tenerife	x			
ME	Cancún	Mexico	Cancún	x			
ME	Madrid Reina	Spain	Madrid	x			
Tryp	Bellver	Spain	Mallorca			x	
Tryp	Palma	Spain	Mallorca	x			
Sol	Pinet Playa	Spain	Ibiza				x
Sol	Milanos Ping	Spain	Menorca			x	
Sol	Menorca	Spain	Menorca	x			
Sol	Falcó	Spain	Menorca			x	
Sol	Gavilanes	Spain	Menorca			x	x
				12	8	7	4
Total		28 hotels		31 certificates			

Environmental Certificates to obtain in 2009

Meliá	Barcelona	Spain	Barcelona	Biosphere Hotel
Gran Meliá	Puerto Rico	Puerto Rico	San Juan	Biosphere Hotel
ME	Barcelona	Spain	Barcelona	Biosphere Hotel

Recent environmental awards

Sol	Menorca	Spain	Menorca	Tui Environmental Champion (2008)
Sol	Río de Luna	Cuba	Holguín	Travelife Gold (Tui UK & Ireland) (2009)
Paradisus	Río de Oro	Cuba	Holguín	Travelife Gold (Tui UK & Ireland) (2009)
Meliá	Bali	Indonesia	Java	Tui Environmental Champion (2008)